



## **CULTURE > MANAGEMENT**

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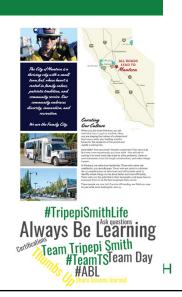
## Where Do You See Culture?

- How does the team react to bad news?
- When someone is a jerk, how are they responded to?
- When one team member is struggling, how does the rest of the team respond?
- When you ask someone why they work at the city, can you predict the answer?



## **Curate Your Culture**

- Create, speak and repeat your cultural sayings
- Cultural cohesion is linked to a feeling of safety
- Wear your culture
- Recruit "Culture Warriors" to help spread and affirm the culture within the organization



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## Celebrating Culture at Tripepi Smith

- Thumbs Up
- Always Be Learning
- Small Queues for Connection
- Team Meetings
- Quarterly Gatherings











