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## Dealing with Deferred Maintenance

League of California Cities Annual Conference September 2022

Presented by Dean M. Leonard BSc (Hons), MRICS, ACIOB

#### **Deferred Maintenance Preface**

Building owners and local government agencies are facing a Deferred Maintenance Crisis! The deferred maintenance practice is exacerbated by the "pay as you go" policy employed by many state and local governments to fund ongoing and capital maintenance.

Without proper funding and a policy correction, the cost of deferred maintenance will double every five years.

Dean Leonard, BSc (Hons), MRICS, ACIOB Vice President – Strategic Asset Management at Faithful+Gould, will discuss methods and techniques to create knowledge and insight about your facilities to make strategic decision to tackle the growing deferred maintenance and develop a prioritized capital needs plan

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## What is Deferred Maintenance?

"Maintenance, repair, or renewal of assets that are critical or end of useful life that should have been addressed but due to lack of funding or resources have not"

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#### **Issues Municipalities Face**



- How do we prioritize the reduced funding allocation?
- How can we reduce the growing deferred maintenance list?
- What assets do we have? What condition are they in?
- Are those assets being used to their full potential?
- Are they compliant with applicable codes and/or standards?
- How much funding do we need in order to maintain or improve the current conditions?
- When do we need to complete recommended capital projects?
- What will the condition be as a result of a given funding level?
- Where can we achieve cost savings?



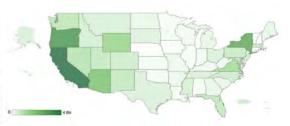
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#### **Deferred Maintenance is a Serious Issue**



Deferred Maintenance and Repairs as of September 30, 2019, and 2018		
(In billions of dollars)	2019	2018
Asset category:		
General property, plant, and equipment	161.4	147.3
Heritage assets	20.9	18.9
Stewardship land	0.5	0.4
Total deferred maintenance and repairs	182.8	166.6

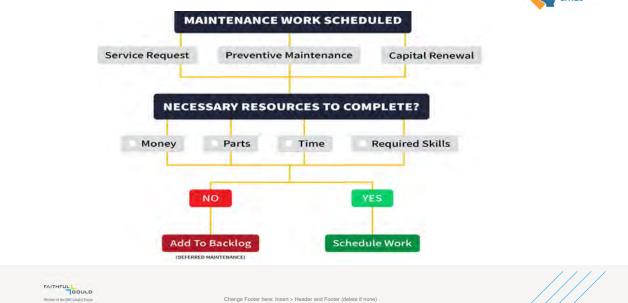


Deferred Maintenance and Repairs: Amending Statements of Federal Financial Accounting Standards 6, 14, 29, and 32. These amounts were all measured using the condition assessment survey method for individual financial statements of DOD, DOI, VA, DOE, USDA, NASA, HHS, GSA, DHS, and DOT

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#### **Process of Deferred Maintenance**





## **Capital vs. Operating Expenditures**



# OpEx Operation expenditures are funds needed to operate a facility daily

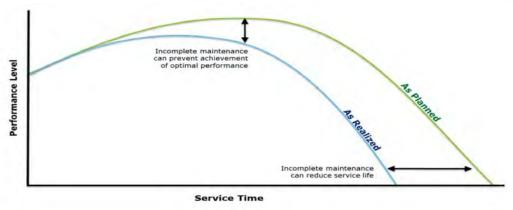


#### CapEx

Capital Expenditures are purchases made to benefit the facility for years to come, not just to fulfil an immediate need. This can include new equipment, upgrades, or even property purchases

## **Consequences of Deferred Maintenance**





FASAB, SFFAS 42: Deferred Maintenance and Repairs: Amending Statements of Federal Financial Accounting Standards 6, 14, 29 and 32. Report Available at: https://fasab.gov/accounting-standards/document-by-chapter/

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## **Consequences of Deferred Maintenance (Continued)**



			<b>\</b>
Safety Hazards	Health Hazard	Expensive Emergency Repairs	Reduced Efficiency of Equipment
Compliance Risks	Asset lifecycles will become shorter	<b>Productivity Loss</b>	Failure of the Entire System
Buildings of Poor Quality	Employee Burnout and Stress	Not Meeting Energy & Sustainability Goals	Poor User/Public Experience

## The Solution....



## **Steps to Reduction of Deferred Maintenance**



Conduct a Detailed Facility Condition Assessment

Prioritized Lifecycle Capital Improvement Plan

Develop a Defendable Strategic Budget Plan to Reduce the Deferred Maintenance over a Planning Horizon

Conduct an Updated Inventory of Installed Equipment and Systems and Maintain a CMMS

Develop an Industry Standard Preventative Maintenance Program

Conduct an Audit of Current Maintenance Processes and Staffing Needs

Conduct Retro-Commissioning

Develop a Strategic Asset Management Plan (SAMP)

Develop an Asset Management Plan (AMP)



## **Strategic Asset Management**



#### The Government Accountability Office (GAO):

"At its most basic level, Asset Management involves the systematic collection of key data, the application of analytical tools, and the creation of Business Intelligence (BI), which managers can use to make sound investment decisions about their organization's physical assets."



Facility Condition Assessments... the "Lifeblood" to successful Asset Management

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13

## Facility Condition Assessments: Suggested Methodologies



## **Facility Condition Assessments**



Facility Condition Assessment methods fall into two main categories:

Parametric Model

(Many different variations)

On-site Visual Assessment Method

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#### **Parametric Model**

Developed by US Navy in the 60s
Typically, a desktop exercise
Can include sample visual assessments or RVI
Predicts condition and capital needs

#### **Advantages**

- Significant cost savings
- · Quick and easy process

#### **Disadvantages**

- Metrics behaved illogically
- Not based on actual conditions but theoretical condition
- Does not produce a list of Deficiencies or work items





#### **On-Site Visual Assessment**



In 2001 ASTM published a Standard Guide for Property Condition Assessments

E 2018 - 01

E 2018 - 08

E 2018 – 15 (latest version)

#### Typically falls into two main methods:

- 1. System Level (High Level)
- 2. System and Component Level (Comprehensive Detailed)



E 2018-15



#### **On-Site Visual Assessment**



#### **Advantages**

- Based on actual conditions not statistical benchmarks
- · Identifies deferred maintenance and future lifecycle renewals
- · Provides detailed prioritized list of projects
- Provides defendable budget projections
- Consequences of non-action
- Can populate computerized maintenance management and capital management systems

#### • <u>Disadvantages</u>

- More expensive methodology
- · Time investment required from both the client and assessor



## Popular Approach (Best Practice): On-Site Visual Assessment

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#### **On-Site Visual Assessment**



#### **Implemented Through a 6-phase Approach:**

Assessment
Planning
On Site
Data Capture
Of Asset Data
On Asset Data
On Site
Of Asset Data
On Site
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## **Strategic Capital Needs Plan**



Agency	Building	Action ID	Level 4	Action	Unit Cost	Quantity	Unit	Total Estimated Cost	Fiscal Year	Priority	Plan Type	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030	Total
City of Long Beach	Admiral Kidd Park	324349	G2021 Bases and Sub-	Crack Repair, Seal Coating and	\$1.75	264	SY	\$462.00	2022	Priority 2	Routine Mainten	\$0	\$0	\$0	\$462	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$462
City of Long Beach	Admiral Kidd Park	324344	D5022 Lighting Equipment	ECM 001 Update Exterior Lighting to Energy Efficient Lighting	\$530.34	16	EACH	\$8,485.44	2020	Priority 1	Energy & Sustain	\$0	\$8,485	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$8,485
City of Long Beach	Admiral Kidd Park	324343	D5022 Lighting Equipment	ECM 001 Update Exterior Lighting to Energy Efficient Lighting	\$530.34	4	EACH	\$2,121.36	2020	Priority 1	Energy & Sustaina	\$0	\$2,121	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$2,121
City of Long Beach	Admiral Kidd Park	324352	G4021 Fixtures & Transformers	ECM 001 Update Exterior Lighting to Energy Efficient Lighting	\$365.75	4	EACH	\$1,463.00	2020	Priority 1	Energy & Sustaina	\$0	\$1,463	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$1,463
City of Long Beach	Admiral Kidd Park	324353	G4021 Fixtures & Transformers	ECM 001 Update Exterior Lighting to Energy Efficient Lighting	\$365.75	31	EACH	\$11,338.25	2020	Priority 1	Energy & Sustain	\$0	\$11,338	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$11,338
City of Long Beach	Admiral Kidd Park	324345	D5022 Lighting Equipment	ECM 002 Update Interior Lighting to Energy Efficient Lighting	\$15.44	4435	SF	\$68,476.40	2020	Priority 1	Energy & Sustain	\$0	\$68,476	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$68,476
City of Long Beach	Admiral Kidd Park	324324	C3012 Wall Finishes	Repainted Finish - Standard	\$3.18	3326	SF	\$10,576.68	2027	Priority 3	Capital Renewal	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$10,577	\$0	\$0	\$10,577
City of Long Beach	Admiral Kidd Park	324330	C3032 Suspended	Replace Acoustic Ceiling System -	\$14.64	445	SF	\$6,513.46	2028	Priority 3	Capital Renewal	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$6,513	\$0	\$6,513
City of Long Beach	Admiral Kidd Park	324351	G2054 Seeding and	Replace Artificial Turf	\$10.50	58732	SF	\$616,686.00	2020	Priority 3	Capital Renewal	\$0	\$616,686	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$616,686
City of Long Beach	Admiral Kidd Park	324350	G2043 Terrace &	Replace Basketball Court Surface	\$33,728.28	2	EACH	\$67,456.55	2027	Priority 3	Capital Renewal	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$67,457	\$0	\$0	\$67,457
City of Long Beach	Admiral Kidd Park		G2054 Irrigation	Replace Complete Irrigation System	\$5.34	351725	SF	\$849,415.88	2020	Priority 2	Deferred Mainter	\$0	\$849,416	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$849,416
City of Long Beach	Admiral Kidd Park	324334	D2022 Hot Water	Replace Domestic Hot Water Heater -	\$173.72	75	GALS	\$13,029.23	2023	Priority 3	Capital Renewal	\$0	\$0	\$0	\$0	\$13,029	\$0	\$0	\$0	\$0	\$0	\$0	\$13,029
City of Long Beach	Admiral Kidd Park	324348	D5092 Emergency Light & Power	Replace Emergency Lighting Fixtures	\$5,729.90	6	EACH	\$34,379.39	2028	Priority 1	Capital Renewal	\$0	\$0	\$0	\$0	\$0	\$0		\$0		\$34,379	\$0	\$34,379
City of Long Beach	Admiral Kidd Park	324337	D3042 Exhaust	Replace Exhaust Fan	\$5.46	1150	CFM	\$6,273.36	2023	Priority 3	Capital Renewal	\$0	\$0	\$0	\$0	\$6,273	\$0	\$0	\$0		\$0	\$0	\$6,273
City of Long Beach	Admiral Kidd Park	324336	D3042 Exhaust	Replace Exhaust Fan	\$5.46	1550	CFM	\$8,455.40	2023	Priority 3	Capital Renewal	\$0	\$0	\$0	\$0	\$8,455	\$0	\$0	\$0	\$0	\$0	\$0	\$8,455
City of Long Beach	Admiral Kidd Park	324338	D3042 Exhaust	Replace Exhaust Fan	\$5.46	1250	CFM	\$6,818.88	2023	Priority 3	Capital Renewal	\$0	\$0	\$0	\$0	\$6,819	\$0	\$0	\$0	7.	\$0	\$0	\$6,819
City of Long Beach	Admiral Kidd Park	324346	D5037 Fire Alarm	Replace Fire Alarm System (Full	\$19.87	4435	SF	\$88,107.93	2023	Priority 1	Capital Renewal	\$0	\$0	\$0	\$0	\$88,108	\$0	\$0	\$0	\$0	\$0	\$0	\$88,108
City of Long Beach	Admiral Kidd Park	324332	D2018 Drinking Fountains and	Replace Floor Mounted Drinking Fountain with Cooling System	\$9,241.40	1	EACH	\$9,241.40	2028	Priority 3	Capital Renewal	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$9,241	\$0	\$9,241
City of Long Beach	Admiral Kidd Park		B2034 Overhead	Replace Interior Rolling Overhead	\$96.01	124		\$11,905.49	2020	Priority 2	Deferred Mainter	\$0	\$11,905		\$0	\$0	\$0		\$0	**	\$0	\$0	\$11,905
City of Long Beach	Admiral Kidd Park	324335	D3032 Direct	Replace Outdoor Furnace Unit 151 to	\$25,192.86	1	EACH	\$25,192.86	2028	Priority 3	Capital Renewal	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$25,193	\$0	\$25,193
City of Long Beach	Admiral Kidd Park	324339	D3052 Package Units	Replace Packaged Outdoor - Cooling	\$8,397.62	5	TON	\$41,988.10	2028	Priority 3	Capital Renewal	\$0	\$0		\$0	\$0	\$0		\$0		\$41,988	\$0	
City of Long Reach	Admiral Kidd Park	374341	D3052 Parkage Units	Renlace Parkaged Outdoor - Cooling	\$8 397.67	. 5	TON	\$41 988 10	2028	Prinrity 3	Canital Renewal	¢η	Śn	\$n	¢n.	¢n	Śn	\$n	Śn	do do	\$41 988	¢n!	<b>\$41 988</b>

## **Strategic Capital Needs Plan**



Capital Projects Prior	itizatio	n Matrix						
								Priority
Building Rating	Score	Asset Rating	Score	FCI Rating	Score	RUL	Score	Score
High Profile	4	Fire/Life Safety	4	VPOOR	4	0-2 years	4	16
Critical to Operation	3	Critical to Operation	3	Poor	3	3-5 years	3	12
Medium Critical	2	Non to Operation	2	Fair	2	6-7 years	2	8
Non Critical/Support	1	Aesthetics/Finishes	1	Good	1	8-10 years	1	4

City of Long B	Beach Capital Expendit	ure Plan																											
Building	Level 4	Action	Unit Cost	Quantity	Unit	Total	Fiscal	<b>Building Rating</b>		Asset	Score	FCI	Score	RUL	Score	Priority	Plan Type	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030	Total
						Estimated	Year		Score	Rating		Rating				Score													
	D3041 Air Distribution	Replace AHU -				COST				Critical to							Deferred				H				T	+			
Convention Cente	Systems	Constant Volume	\$18.38	30280	CFM	\$556,395.00	2020	High Profile	4	Operation	3		4	0-2 years	1	15.00	Maintenance	\$556,395	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$556,395
	D5012 Low Tension Service	Replace Transformer -								Critical to							Capital												
Fire Station 10	& Dist	75 to 500 KVA	\$183.75	400	KVA	\$73,500.00	2024	Critical to Operation	3	Operation	3	Poor	3	3-5 years	3.	12.00	Renewal	\$0	\$0	\$0	\$0	\$73,500	\$0	\$0	\$0	\$0	\$0	\$0	\$73,500
	C3012 Wall Finishes to	Replace Painted Finish								Aesthetics							Capital												
MacArthur Park	Interior Walls	- Standard	\$6.29	5400	SF	\$33,960.00	2029	Medium Critical	2	/Finishes	1	Good	1	B-10 year	1	5.00	Renewal	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0 \$	33,960	\$0	\$33,960
	G2021 Bases and Sub-	Crack Repair, Seal								Aesthetics							Routine												
Maintence Yard	Bases	Coating and Restriping	\$2.54	69832	SY	\$177,373.28	2023	Non Critical/Support	1	/Finishes	1	Poor	3	3-5 years	3	8.00	Maintenance	\$0	\$0	\$177,373	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$177,373

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#### **Strategic Capital Needs Plan**



#### Factors that impact the accuracy of the assessment data



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#### **Strategic Capital Needs Plan**



The Estimated Useful life and Remaining Useful Life are severely impacted by a number of contributing factors:

Age (Calculated), Maintenance Levels, Location, Utilization

#### **Example:**

Rapid deterioration of Cooling Tower in a coastal environment

- Exposure to moisture with high salt content.
- The unit was 3 years old when these images were captured



## **Asset Utilization**



Pumps with expected EUL of 15 years Estimated Replacement Cost \$10,000	Pump A	Pump B
Year of Installation	2020	2020
What is the replacement date?	2035?	2035?
Now, consider the operating requirements	Standard Duty	Standby
What are the hours of operation?	24/7	Back-up to Pump A
What is the observed condition today?	Fair	Very Good
What is the maintenance history?	Good	Good
Now, what is the estimated replacement date?	2037	2044
Additional utilization over expected EUL	2 years	9 years
Cost saving opportunity (Net)	\$1,333	\$6,000



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#### **Data Structure**



ASTM Uniformat II Classification for Building Flaments (F1557.97)

Level 1 Major Group Elements	Level 2 Group Elements	Level 3 Individual Elements	Level 3 Elements	Level 4 Sub-Elements				
A SUBSTRUCTURE	A10 Foundations	A1010 Standard Foundations A1020 Special Foundations A1030 Slab on Grade	B2020 Exterior Windows	B2021 Windows B2022 Curtain Walls B2023 Storefronts				
200	A20 Basement Construction	A2010 Basement Excavation A2020 Basement Walls						
B SHELL	B10 Superstructure	B1010 Floor Construction B1020 Roof Construction						
	B20 Exterior Enclosure	B2010 Exterior Walls B2020 Exterior Windows B2030 Exterior Doors	B2030 Exterior Doors	B2031 Glazed Doors & Entrances B2032 Solid Exterior Doors B2033 Revolving Doors				
	B30 Roofing	B3010 Roof Coverings B3020 Roof Openings		B2034 Overhead Doors B2039 Other Doors & Entrances				
C INTERIORS	C10 Interior Construction	C1010 Partitions C1020 Interior Doors C1030 Fittings	B3010 Roof Coverings	B3011 Roof Finishes B3012 Traffic Toppings & Paving Membranes				
	C20 Stairs	C2010 Stair Construction C2020 Stair Finishes	_	B3013 Roof Insulation & Fill B3014 Flashings & Trim				
	C30 Interior Finishes	C3010 Wall Finishes C3020 Floor Finishes C3030 Ceiling Finishes		B3015 Roof Eaves and Soffits B3016 Gutters and Downspouts				
D SERVICES	D10 Conveying	D1010 Elevators & Lifts D1020 Escalators & Moving Walks D1090 Other Conveying Systems	D2020	Page Classification				
	D20 Plumbing	D2010 Plumbing Fixtures D2020 Domestic Water Distribution D2030 Sanitary Waste D2040 Rain Water Drainage D2090 Other Plumbing Systems	- B3020 Roof Openings	B3021 Glazed Roof Openings B3022 Roof Hatches B3023 Gravity Roof Ventilators				
	D30 HVAC	D3010 Energy Supply D3020 Heat Generating Systems D3030 Cooling Generating Systems D3040 Distribution Systems D3050 Terminal & Package Units D3060 Controls & Instrumentation D3070 Systems Testing & Balancing D3090 Other HVAC Systems & Equipment	C1010 Partitions	C1011 Fixed Partitions C1012 Demountable Partitions C1013 Retractable Partitions C1014 Site Built Toilet Partitions C1015 Site Built Compartments Cubicles C1016 Interior Balustrades and Screens C1017 Interior Windows & Storefronts				

#### **Data Structure**



Unifomat Level 1	Unifomat Level 2	Unifomat Level 3	Unifomat Level 4	Level 5 Asset Description	EUL	Unit	Replace Rate
				HW/Steam - Electric - 205 to 716 MBH Range	30	MBH	\$52.75
				HW/Steam - Electric - 1010 to 4505 MBH (30 to 134 BHP)	30	MBH	\$42.40
				HW - Oil/Gas - 0 to 205 MBH Range	30	MBH	\$0.00
				HW - Oil/Gas - 205 to 716 MBH Range	30	MBH	\$48.00
			D3021 Boilers	HW - Oil/Gas - 1010 to 4505 MBH (30 to 134 BHP)	30	MBH	\$36.35
			D3021 Bollers	Steam Boiler - 0 to 2000 MBH Range	30	MBH	\$28.00
				Steam Boiler - Over 2000 MBH Range	30	MBH	\$22.65
				Furnace - Electric	30	MBH	\$52.00
		D3020 Heat		Furnace - Gas	30	MBH	\$42.00
		Generating		Furnace - Oil	30	MBH	\$58.00
	Systems		Baseboard Convection Heaters - Electric	20	LF	\$0.00	
			D3023 Auxiliary	Baseboard Radiation Heaters - Hydronic	20	LF	\$110.00
				Cast Iron Radiators	50	LF	\$133.00
D Services	D30 HVAC		Equipment	Space Heaters with Fan	15	MBH	\$120.00
D Scivices	DOUTIVAC			Cabinet Heaters with Blower	15	EACH	\$1,450.00
				Fin-Tube Convectors - Wall	20	LF	\$330.00
			D3024 Insulation	Fiberglass	5	LF	\$12.00
			D3024 Ilisulation	Insulation Foam Rubber	5	LF	\$0.00
				Air Cooled Water Chiller Unit - Outdoor Unit	20	TON	\$0.00
				Absorption (Steam) Chiller	20	TON	\$1,650.00
				Centrifugal Chiller (Cooling Tower Additional)	20	TON	\$1,220.00
				Reciprocating Chiller, Water Cooled (Cooling Tower	20	TON	\$975.00
		D3030 Cooling	D3031 Chilled	Additional)			
		Generating Systems	Water Systems	Reciprocating Chiller, Air Cooled (Cooling Tower Additional)	20	TON	\$933.00
				Reciprocating Chiller (Cooling Tower Additional)	15	TON	\$1,450.00
				Scroll Chiller (Cooling Tower Additional)	20	TON	\$1,625.00
				Screw Chiller (Cooling Tower Additional)	20	TON	\$1,590.00 /

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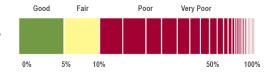
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## **Facility Condition Index (FCI)**



Value of Maintenance, Repair, and Replacement of the Asset (DM)

Current Replacement Value of the Facility(s) (CRV)

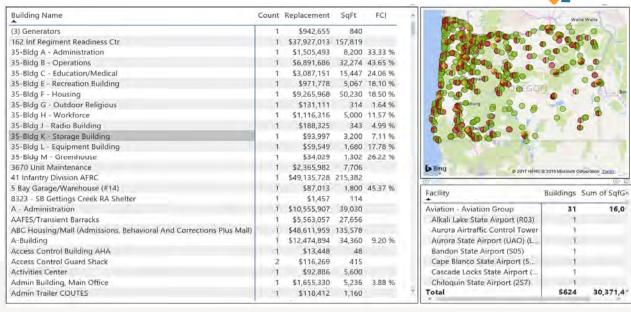


Condition	Definition	Percentage Value
GOOD	In a new or well-maintained condition, with no visual evidence of wear, soiling or other deficiencies	0% to 5%
FAIR	Subject to wear, and soiling but is still in a serviceable and functioning condition	5% to 10%
POOR	Subjected to hard or long-term wear. Nearing the end of its useful or serviceable life.	Greater than 10%
V-POOR	Subjected to hard or long-term wear. Has reached the end of its useful or serviceable life. Renewal now necessary	Greater than 60%



### **Facility Condition Index**





### **Strategic Capital Plan**



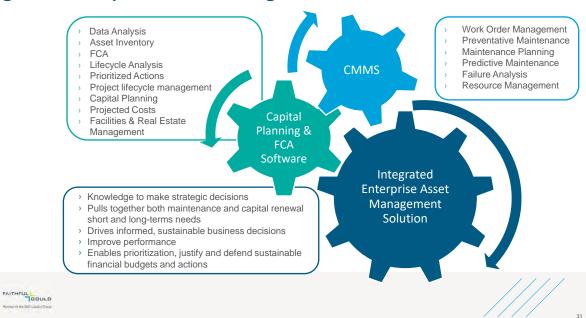


- A move from reactive management to proactive asset management
- Upgraded facilities through planned capital improvement projects aligned to strategic priorities
- · More reliance on the facility data
- Increased funding
- Reduction in deferred maintenance
- · Reduction in risk





#### **Integrated Enterprise Asset Management Solution**



## **Software Tools:**

## **VueAssess**



#### **Dashboards**



