

Improving Public Safety Through Innovation

League of California Cities Annual Conference

September 23, 2021



Today's Panel



Alex Ghazalpour
Moderator

Chief Operating Officer
Vital Medical Services



Elena Bolbolian
Speaker

Chief Innovation Officer
City of Glendale



Carl Povilaitis
Speaker

Police Chief
City of Glendale



Silvio Lanzas
Speaker

Fire Chief
City of Glendale

Agenda

Introductions

Defining Innovation

Why Innovation?

Public Safety Innovation

Q & A

Defining Innovation

Doing things *differently*

In order to do them *better*

Why Do We Need to Innovate?



Digital Technology's Impact
on Government



Changing customer
expectations



Multiple pressures
facing cities

Innovation Themes

Embracing Digital Tools

Data-Driven Decision Making

Continuous Learning and
Improvement Culture

Strategic Partnerships

Theme 1

Embracing Digital Tools



Data-Driven Decision Making

Continuous Learning and
Improvement Culture

Strategic Partnerships

Virtual Community Academy


Theme 1 - Embracing Digital Tools


2021 GLENDALE POLICE COMMUNITY ACADEMY


DUE TO COVID-19, THE COMMUNITY ACADEMY WILL BE PRESENTED VIRTUALLY VIA WEBEX

START DATE: THURSDAY, APRIL 22, 2021 @ 6PM

The Community Academy is a 9 week program, held on Thursday nights by the Glendale Police Department where participants are instructed in the many facets of law enforcement. There will be presentations by members of law enforcement, police officers, detectives and civilian employees.



COMMUNITY ACADEMY SCHEDULED EVENTS

- Chief Carl Povilaitis
- Robbery / Homicide
- Critical Incident Debriefs
- Gangs / Parolee Enforcement Detail
 - K-9's
 - Narcotics
 - Burglary
 - Financial Crimes
 - Traffic
 - Air Support Unit
- Professional Standards Bureau
 - Forensics/DNA
 - SWAT



FOR MORE INFORMATION OR TO APPLY, PLEASE VISIT:
WWW.GLENDALECA.GOV/CITIZENACADEMY OR
 CALL OFC. KARIBYAN OR OFC. GUTIERREZ AT (818) 548-4015

CANDIDATES MUST:

- Be at least 18 years of age
- Successfully complete the application and background check
- Live or work in Glendale, CA

Participants are expected to attend all classes

ACCEPTING APPLICATIONS NOW

Please contact us by phone or email us at GPDNeighborhoodWatch@Glendaleca.gov if you are interested in participating. Your application will be reviewed and you will be contacted if you are selected.

DEADLINE TO SUBMIT APPLICATIONS IS APRIL 9TH



Virtual Neighborhood Watch

Theme 1 - Embracing Digital Tools



glendalepolicedept

THE GLENDALE POLICE DEPARTMENT PRESENTS VIRTUAL INTRODUCTION TO THE GLENDALE POLICE NEIGHBORHOOD WATCH PROGRAM MEETING

Glendale residents will be introduced to:

- Glendale Police Officers who are assigned to your area
- Crime prevention theories and methods
- Glendale Police Department structure
- Benefits of the Neighborhood Watch program
- Police and city resources

TUNE IN MAY 12TH AT 5PM

REGISTER TODAY!
GPDNEIGHBORHOODWATCH@GLENDALECA.GOV

Liked by ang__a and 81 others

glendalepolicedept The Glendale Police Department invites the Glendale #residents to join the #Virtual Introduction to the... more



Neighborhood Watch Quarterly Block Captain's Meeting - North Area - May 13 2020

Neighborhood Watch
Block Captain's Quarterly Training Meeting
Officer Matt Zakarian |
May 13 at 6 pm
Glendale Police Department

Presented by:
Zakarian, Police Officer

- City Resources
- Agenda
- USPS Inspector - Mail Theft
- Financial Crimes & Identity Theft
- Statistics & Trends

01:16

Virtual National Night Out

Theme 1 - Embracing Digital Tools



Glendale National Night Out 2020

246 views · Oct 9, 2020

👍 LIKE 🗨️ DISLIKE ➦ SHARE 📌 SAVE ⋮

Virtual Promotional Ceremony

Theme 1 - Embracing Digital Tools



Prior Recruitment Website

Theme 1 - Embracing Digital Tools



- Towing & Impound
- Services & Fees
 - Burglar Alarm Permits
- Specialized Units
 - K-9 Unit
- Public Information
 - Verdugo Regional Crime Lab
- Contact Us
 - Glendale Police Officers' Association (GPOA)

Police Officer Recruit - Bilingual (English & Armenian)

SALARY: \$6,665.17 - \$8,711.75 / Month
Qualifies for \$175.00/month interpreters pay
Medical, dental, vision, and 2.7% at 57 retirement plan

Police Officer Recruit - Bilingual (English & Korean)

SALARY: \$6,665.17 - \$8,711.75 / Month
Qualifies for \$175.00/month interpreters pay
Medical, dental, vision, and 2.7% at 57 retirement plan

Police Officer Recruit (Pre Service/Academy Graduate)

The above testing dates do not apply to this position.
SALARY: \$6,665.17 - \$8,711.75 / Month
Qualifies for \$175.00/month interpreters pay
Medical, dental, vision, and 2.7% at 57 retirement plan

Police Officer / Lateral

OPEN AND CONTINUOUS
SALARY: \$6,665.17 - \$8,711.75 / Month
Qualifies for \$175.00/month interpreters pay
Medical, dental, vision, and 2.7% at 57 retirement plan

Reserve Police Officer

OPEN AND CONTINUOUS

Police Communications Operator

CLOSED
Salary: \$3,789.00 - \$5,812.92
Written examination



New Recruitment Website

Theme 1 - Embracing Digital Tools

JOIN GPD
Glendale, California

Steps to Join

Pay & Benefits

Find Your Role

About Us

Contact Us



이중언어

Բազմալեզու

Español

Website Feature - Pizza Tracker

Theme 1 - Embracing Digital Tools

A horizontal progress bar with five steps. Step 3, 'BAKE', is highlighted in red. Below the bar, a white icon of an oven is followed by the text 'YOUR ORDER IS IN THE OVEN!' and 'Shahla started baking your order at 06:31 PM'. The text 'PATENT PENDING' is visible in the bottom right corner of the bar.

Apply Online
1

Written & Physical Tests
2

Panel Interview
3

Background Check
4

Police Chief Interview
5

Psych Exams
6

Medical Exam
7

Become a Recruit
8

Theme 2

Embracing Digital Tools

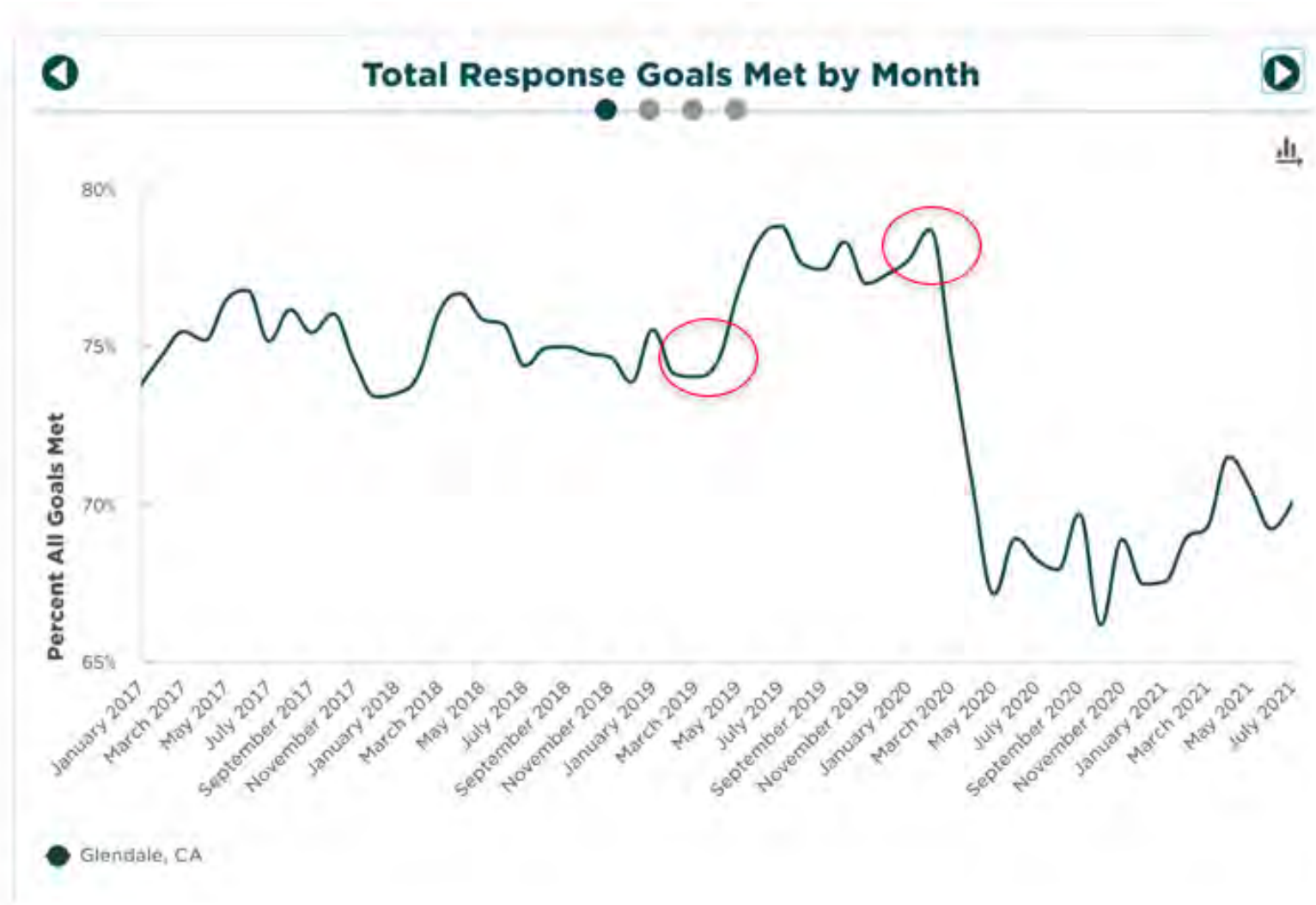
Data-Driven Decision Making

Continuous Learning and
Improvement Culture

Strategic Partnerships

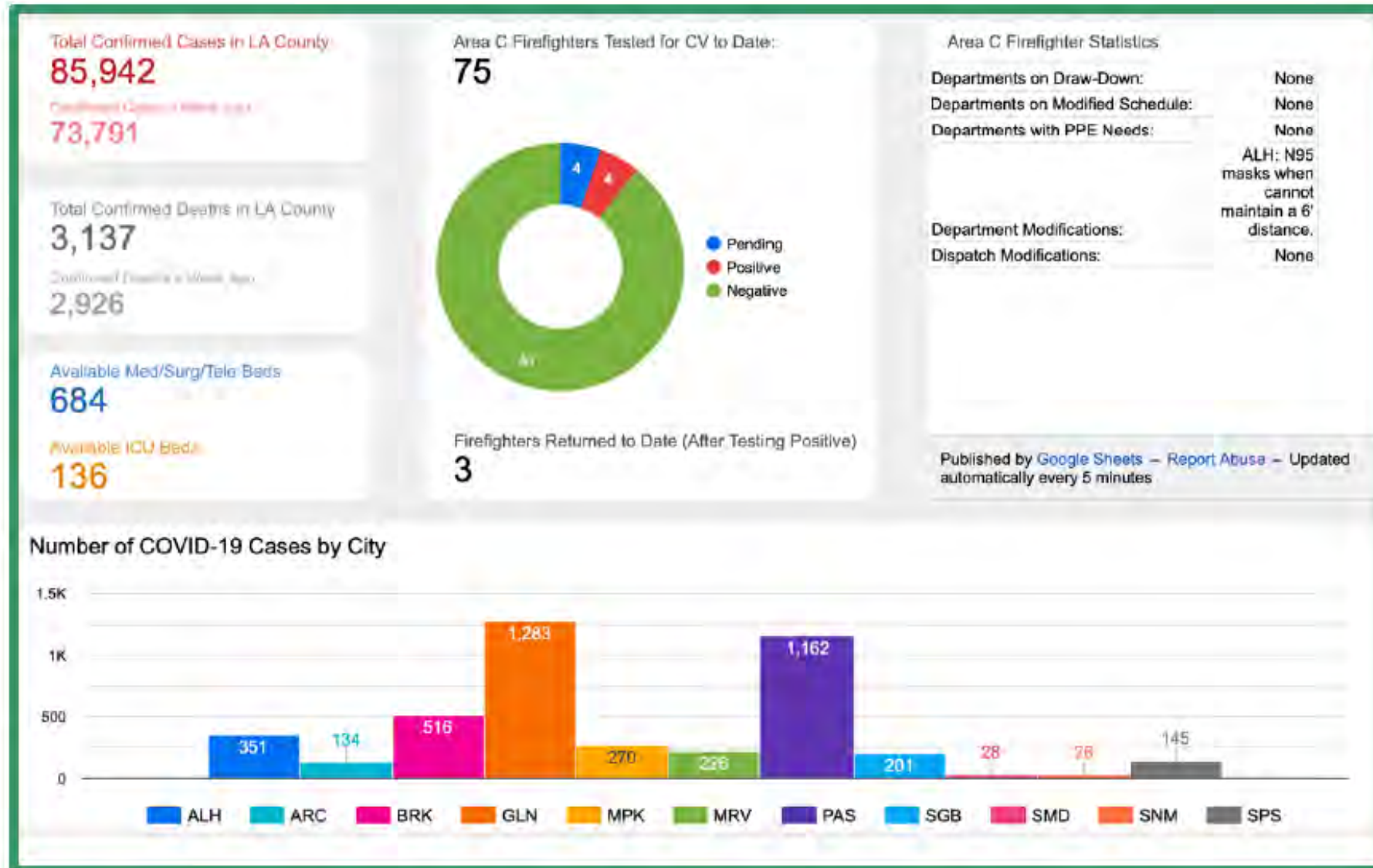
Turn Out Time Improvements

Theme 2 - Data-Driven Decision Making



Regional Coordination Dashboard

Theme 2 - Data-Driven Decision Making



Theme 3

Embracing Digital Tools

Data-Driven Decision Making

Continuous Learning and
Improvement Culture

Strategic Partnerships

Body Worn Camera Footage Reviews

Theme 3 - Continuous Learning Culture



Defensive Tactics Debriefs

Theme 3 - Continuous Learning Culture



Lean Six Sigma Training

Theme 3 - Continuous Learning Culture



Delivering Groceries to Seniors

Theme 3 - Continuous Learning Culture



Glendale firefighters deliver essentials to those in need

New Day

The firefighters at Glendale Fire Department offer a helping hand to those in need during the coronavirus pandemic. [Source: CNN](#)

Theme 4

Embracing Digital Tools

Data-Driven Decision Making

Continuous Learning and
Improvement Culture

Strategic Partnerships

Fire and Police Collaboration

Theme 4 - Strategic Partnerships



Fire and Police Cross Training

Theme 4 - Strategic Partnerships



New Service Delivery Models

Theme 4 - Strategic Partnerships



Questions?



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